

HOUSE RULES FOR VISITORS

House of Music Hungary

The purpose of the House Rules for Visitors (hereinafter: House Rules) is to regulate the conduct of persons visiting the House of Music Hungarian (including those taking advantage of services and other visitors) towards each other and to establish the fundamental rules necessary to allow for cultural programmes of a high standard.

The House Rules apply to all natural persons, legal entities and other organisations without legal personality residing in the House of Music Hungary. Those entering the premises automatically accept the provisions of these House Rules. The premises of the House of Music Hungary comprises internal covered areas and the outside areas surrounding the building (e.g. outdoor stage, loading dock, area extending in front of the main entrance, etc.).

VISITOR RULES

- The House of Music Hungary is open to visitors during the hours published on www.zenehaza.hu. The House of Music Hungary reserves the right to deviate from the published opening hours.
- For events and programmes taking place outside usual opening hours, the House of Music Hungary determines the areas, rooms and other spaces that can be accessed on an individual basis.
- The indoor areas in which exhibitions, events and activities take place must be vacated in good time prior to closing to allow sufficient time for actions such as collecting items from the cloakroom.
- The relevant legal regulations apply at the House of Music Hungary.
- The House of Music Hungary reserves the right to make changes to these rules without notice.
- The performances, exhibitions and events held at the House of Music Hungary can only be attended at the visitor's own risk.
- Visitors are required to use the premises if the House of Music Hungary in keeping with their intended purpose and in compliance with the House Rules. Visitors are obliged to preserve the condition of the building and keep its environment in order, as well as to use the equipment, furnishings and the building itself as specified.
- Visitors are required to use all fittings at the House of Music Hungary in accordance with their intended purpose.
- Performances, events and exhibitions at the House of Music Hungary can only be attended with a valid ticket. This does not apply to events that are free of charge or registration-based.
- Entry to free events at the House of Music Hungary is subject to the capacity of the given space and occurs on a first-come, first-served basis. Once capacity has been reached, House of Music Hungary staff may refuse further entry.
- The actions and instructions of House of Music Hungary staff are binding with regard to visitors. In the event of an extraordinary incident (e.g. natural disaster, fire, bomb threat, etc.), visitors are obliged to cooperate with House of Music Hungary staff and to continue to follow their instructions precisely and in full.
- Any activity beyond the scope of the intended use of the building or any business-related activity may only be conducted on the premises of the House of Music Hungary with prior written permission.
- The staff of the House of Music Hungary may request that a visitor leave the premises if they are disturbing other visitors with loud conversation or offensive behaviour.

- Children under the age of 14 may only remain in the House of Music Hungary under adult supervision. The accompanying adult is responsible for ensuring the child does not damage items on display and preserves the integrity of the building, as well as for overseeing that the furnishings are used for their intended purpose. The accompanying adult is also responsible for the child's physical safety.
- It is not possible to borrow, photocopy or scan items in the Popcultural Club Library.
- The sound output devices and records available in the Popcultural Club Library can only be used with the permission of the House of Music Hungary staff.
- Deliberate damage to or theft of items in the Popcultural Club Library (e.g. documents, sound materials) will result in access to the Popcultural Club Library being revoked by the librarian present with immediate effect.

PROHIBITIONS

- Any activity that is unlawful, indecent, or disrupts or restricts the operation of the House of Music Hungary, or disturbs its visitors in any way, is prohibited anywhere on the premises.
- Activities causing loud noise, odors, or other environmental harm, or those posing a fire hazard, are prohibited throughout the premises of the House of Music Hungary (except in designated areas or with prior permission from the House of Music Hungary).
- Littering is prohibited. Selective waste collection is in effect on the premises of the House of Music Hungary, and all visitors are obliged to dispose of waste in the designated containers.
- Smoking is prohibited everywhere in the House of Music Hungary building. Smoking is only permitted at the designated locations.
- Gambling or organising gambling-related activities is prohibited.
- It is prohibited to reside in the House of Music Hungary while drunk or under the influence of illegal drugs or other mind-altering substances.
- Bringing any vehicle (e.g., bicycle, scooter, Segway, hoverboard, rollerblades), live animals (except assistance dogs), sharp or cutting tools, or any object that endangers the House of Music Hungary, or the safety, lives, or integrity of its visitors, is prohibited.
- Graffiti is prohibited.
- Jumping or running on stairs, leaning over railings, and climbing up and jumping from walls in the building are prohibited.
- Visitors causing damage to the building or its structure, exhibitions, objects or artifacts are liable to pay financial compensation.

CLOAKROOM, RESPONSIBILITIES

- Use of the cloakroom or lockers is free of charge and mandatory for visitors attending exhibitions, performances and events. Packages, backpacks of any size, umbrellas and bags larger than 30×40×20 cm must be left in the cloakroom. No backpacks of any size may be worn on the back in exhibition or event areas; small backpacks may only be carried in front of the body or in hand. Coats are not permitted in exhibition areas. The cloakroom is closed from July 1 to August 31. During this period, lockers are available for storing packages, backpacks, umbrellas and other items. Laptops, notebooks and notes may be brought into the Multimedia Library and Club.
- Lockers are available free of charge for storing bags and lightweight jackets. The HUF 100 coin deposit is returned to the visitor after use. For groups attending activities, the House of Music Hungary provides a separate locked room for storing such items subject to prior arrangement.
- The lockers may only be used during House of Music Hungary opening hours and visitors must empty them before closing. The House of Music Hungary reserves the right to remove items left in lockers after opening hours, and to handle them as lost property.

- The House of Music Hungary is not liable for valuables left unattended anywhere on its premises, including in exhibition and performance areas.
- The House of Music Hungary is not liable for valuables left in the cloakroom or lockers.
- The House of Music Hungary does not assume liability for any harm caused to visitors by the actions or negligence of the visitor or a third party.
- The visitor or individual responsible for supervising the visitor is liable for any damages caused by the visitor.

LOST AND FOUND

- Items found at the House of Music Hungary are to be left at the ticket desk in the building. Individuals who have misplaced items may inquire about them at the same location.
- A staff member of the House of Music Hungary will make a record of the receipt of the item, including its identifying features and the time it was handed in.
- If the owner of the found item can be established, the House of Music Hungary will notify such individual and promptly hand over the item to them once contact has been made.
- If the person entitled to collect the item cannot be identified, the House of Music Hungary will store the item for three months.
- The data protection policy for lost and found items of the House of Music Hungary is available on the www.zenehaza.hu website.

IMAGE AND AUDIO RECORDINGS, DATA PROTECTION

- Image and/or audio recordings may be made throughout the premises of the House of Music Hungary and may capture visitors as audience members at events, performances and exhibitions, or as participants in activities. On entering the House of Music Hungary for any purpose, visitors consent to the use, publication, modification and incorporation into copyrighted works of any photography and/or audio recordings including their likeness made on the premises, or during House of Music Hungary events, performances, exhibitions and activities, without temporal or territorial restrictions, and for purposes related to the activities of the House of Music Hungary. Visitors are not entitled to assert any claims against the House of Music Hungary, event organizers, those making the recordings, or any other legitimate users of such recordings in connection with their use.
- These recordings are typically considered crowd recordings, but in some cases, they may feature a few people or a single individual. If an individual is depicted, the handling of their data is subject to separate conditions to ensure compliance. Further information is available under the Data Protection Information section of the www.zenehaza.hu website.
- Amateur photography or video recordings may be made on the premises of the House of Music Hungary – excluding at exhibitions and during performances – without prior permission for private use, if this is not done to serve direct or indirect commercial purposes. When taking photographs or recording footage, care must be taken to avoid violating the rights of third parties, for which the person taking the photograph or making the recording is solely responsible. The use of flash, tripods and selfie sticks is prohibited. Such recordings may only be used for personal purposes and may not be commercially distributed.
- The use of photography, audio recording devices and mobile phones during performances is prohibited.

- At exhibitions, amateur photography or video recordings of up to 30 seconds for private, non-commercial purposes are permitted, provided the rights of third parties are not violated, for which the person making the recording is solely responsible.
- Any photography or recording and their use beyond the above requires prior permission from the House of Music Hungary in accordance with the Visitor Terms and Conditions.
- The data protection policy of the House of Music Hungary is available at www.zenehaza.hu.

Visitors who violate these House Rules may be warned and temporarily or permanently barred from the House of Music Hungary, and legal proceedings may be initiated against them. The person violating the House Rules or the person responsible for such individual is liable for damages resulting from the violation. If the violation also constitutes a breach of the law, the person violating the House Rules or the person responsible for them bears legal responsibility and is subject to any applicable legal sanctions.